

Minutes of the Sandwell Health and Wellbeing Board

**25th July 2019 at 4.30pm
at Sandwell Council House, Oldbury**

Present:

Sandwell Metropolitan Borough Council (SMBC):

Councillor Yvonne Davies	(Chair) Leader;
Councillor Joanne Hadley	Cabinet Member for Homes
Councillor Elaine Giles	Scrutiny Chair – Health and Adults Social Care Scrutiny Board;
Councillor Rajbir Singh	Scrutiny Chair – Children’s Services and Education;
David Stevens	Interim Chief Executive;
Stuart Lackenby	Director – Interim Adult Social Care;
Lisa McNalley	Director – Public Health.

Sandwell and West Birmingham Clinical Commissioning Group (CCG):

Dr Ayaz Ahmed	Primary Care Network GP Representative;
Sharon Liggins	Chief Officer SWB CCG

Healthwatch Sandwell:

Alexia Farmer	Healthwatch Sandwell;
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West Midlands Police:

Richard Youds	Chief Superintendent;
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Sandwell Voluntary Sector Organisation:

Mark Davis	Chief Executive;
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Black Country Partnership NHS Foundation Trust:

Lesley Writtle	Chief Executive;
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Sandwell Children’s Trust

Frances Craven	Chief Executive;
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In Attendance:

Christine Guest	Divisional Manager Adult Social Care SMBC;
Colin March	Divisional Manager; Adult Social Care SMBC;
Jayne Leeson	Changing our Lives;
Jane Thakoordin	Changing our Lives;
Siraaj Nadat	Changing our Lives;
Rachel Allchurch	HWB Project Officer;

Apologies:

Dr Ian Sykes	Vice Chair SWB CCG GP Representative;
Andy Williams	Accountable Officer, CCG;
Toby Lewis	Chief Executive of Sandwell and West Birmingham Hospitals NHS Trust;
Councillor Joyce Underhill	Cabinet Member for Best Start in Life;
Councillor Farut Shaeen	Cabinet Member for Living Healthy Lives;
Lesley Hagger	Executive Director – Children’s Services;
Dr Priyanand Hallan	Primary Care Network GP Representative;
John Taylor	Healthwatch;
Dave Boucher	West Midlands Fire Service;

20/19 **Minutes**

The minutes of the meeting held on 14th March 2019 were confirmed as a correct record.

Main Discussion Items

21/19 **Board Terms of Reference**

The Board recommended to Council that the following amendments be made to the Terms of Reference.

Resolved that:

1. that the Chief Executive of Sandwell Children’s Trust be appointed as a discretionary member;
2. that the CCG representation be changed in line with the new structure of the CCG;
3. that the Chief Accountable Officer role be changed to Chief Officer;

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22/19 **Better Care Fund update**

The Health and Wellbeing Board received a presentation in respect to the Better Care Fund update.

The Better Care Fund offered a genuine opportunity for health and social care partners to develop effective and sustainable services capable of meeting the needs of local people and communities.

The Better Care Fund encouraged integration by requiring Clinical Commissioning Groups and local authorities to pool budgets and agree an integrated spending plan.

The Sandwell Better Care Fund programme had to date achieved several notable successes including the following:

- top five ranking nationally and number one in the West Midlands for Delayed Transfer of Care performance during 2018/19;
- investment in Discharge to Assess approach enabled more people to be assessed for their future care needs in the community rather than in hospital;
- support for care homes to improve the care of residents and reduce the number of avoidable visits to hospital. Specific investments from the Better Care Fund include a pharmacist, infection prevention and control nurses, a health and safety officer and expansion of the care home quality team;
- approval from the Health and Wellbeing Board to build and operate an eighty-bedded community facility to support timely and effective hospital discharges and admission avoidance;
- implementation of the Red Bag scheme to improve the experience of care home residents in hospital and reduce lengths of stay;
- implemented the Trusted Assessor scheme to relieve the assessment burden on care homes and reduce discharge delays;
- expansion of STAR service to work over seven days so that more people can receive vital reablement support following discharge from hospital or benefit from a rapid response service to help avoid admission to hospital;

Better Care Fund priorities for 2019/20 include:

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- building the new community bed facility at Knowle;
- development of care pathways to help our vulnerable people to be cared for more effectively in the community to delay or avoid hospital admissions;
- finalising the joint Dementia Strategy and implementing the commissioning plan;
- establishing the Shared Care Record to enable health and social care professionals to access appropriate information to improve the care of local people.

The Better Care Fund team recently undertook a significant programme of engagement with communities and providers to seek views on the types of community care and support services that people need to help them remain well and independent and reduce demand for formal health and social care.

Further public and stakeholder engagement events were planned in relation the Joint Dementia Strategy.

From the comments and questions by members of the Health and Wellbeing Board and members of the Public the following responses were made and issues highlighted:-

- any reductions to the Better Care Fund would have a catastrophic effect;
- the Chair considered that the Health and Wellbeing Board could lobby the Government to sustain the Better Care Funding;
- hospital to home team were reducing Delayed Transfer of Care and preventing people going into hospital initially;
- consideration the use of virtual/digital appointment – consider model of care in hospital;
- there had been a 46% rise in dementia nationally and local intelligence work had discovered around the same percentage rise across the Black Country;
- readmission rates had decreased by around 20% and a report would be made available;
- STAR workers would be placed in hospitals in order to communication on a face to face basis;

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Resolved that:-

1. The Health and Wellbeing Board consider lobbying the Government in respect of the legacy of the Better Care Funding;
2. A report to be presented to a future meeting of the Health and Wellbeing Board in respect of Delayed Transfer of Care including how Sandwell and West Birmingham Hospital Trust were addressing issues
3. that details on number of dementia patients in Sandwell be included in Septembers presentation to the Board in respect of the Joint Dementia Strategy.

23/19

Improving mental health and wellbeing in Sandwell, work-stream update

The Health and Wellbeing Board received a presentation updating on the People's Parliament and their link to Health and Wellbeing and a briefing paper in respect to a request for a community places of safety in Sandwell.

The Mental Health People's Parliament had been working with local people to shape the concept and designing of community places of safety. They were working in partnership with Adult Services, Clinical Commissioning Group and Black Country Partnership Foundation Trust as well as the voluntary sector and smaller community groups.

The learning disability People's Parliament worked across Sandwell with residents who had learning disabilities in coproduction with statutory, private and voluntary sector bodies.

The Health and Wellbeing Board were asked to support the development of community places of safety and agree that the People's Parliament Chair the Mental Health Steering Group develop a specification for the community places of safety.

A community place of safety was somewhere that anyone can go to get low level support and somewhere that was open in the evenings. The provision should not be in a clinical setting.

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From the comments and questions by members of the Health and Wellbeing Board and members of the Public the following responses were made and issues highlighted:-

- crisis provision was important; however, it was important to be well invested in crisis prevention
- Police were often called when a person required Mental Health support;
- The Chief Executive of the Children's Trust was keen to become involved, bringing in the children's agenda;
- People had to travel for services and it was suggested that local provision should be utilised such as GP's surgeries;
- Some people in crisis who are deemed as dangerous are placed out of area due to lack of local provision;

An update on progress report would be brought to a future meeting of the Board.

Resolved that the Divisional Manager – Adults Social Care would investigate what Sandwell Mental Health provision took place outside of the borough and why

24/19

Improving palliative and end of life care in Sandwell work-stream update

The Board received an update report in respect of improving palliative and end of life care in Sandwell.

The Connected Palliative Care service had been commissioned by Sandwell and West Birmingham Clinical Commissioning Group in April 2016. Key drivers for improving the palliative and end of life care service for local people included multiple service providers, gaps and duplication in services, confusion for patients, lack of crisis response, patients unable to choose their preferred place of death.

Co-design with stakeholders during the commissioning process indicated that patients sought a number of changes in culture and attitude to dying, to choose where one died, better communication and training for professionals.

The established hub included a single point of access coordination, a palliative care urgent response team, 24 hours a day, seven days a week and 365 days a year. Home from home beds, supportive care services, hospice provision and specialist palliative care

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provision.

A communication and engagement plan had been developed against six national ambitions and co-design further events had been held to prioritise work-streams and develop key messages.

The desired outcomes included engaging policy developers and learning and development colleagues to share feedback from communities that would shape local policy across key organisations in support of the ambitions.

Systemising approaches to communication and engagement and training had already started with a multi-agency activity response to supporting Dying Matters week in May 2019.

Reviewing as required, the Connected Palliative Care service to ensure relationship with other mainstream services was embedded.

The Sandwell and West Birmingham Making Better Endings Strategy Implementation Plan 2019 – 2021 had been distributed with the meeting documents.

Resolved that the Board supported the implementation plan and the proposed delivery of communications and training messages across the system and with local people.

25/19

Revised Outcomes Framework (Future of health and care commissioning and provision in Sandwell)

A single Outcomes Framework had been developed to operate as a shared framework in response to the individually agreed priorities of multiple health and social care organisations operating across the very same system.

Adoption of a shared Outcomes Framework with statutory and third sector organisations working on shared priorities would support the realisation of all of the board priorities.

The Outcomes Framework was a co-produced document between Sandwell and West Birmingham Clinical Commissioning Group and Sandwell Metropolitan Borough Council. It had been developed to operate as a shared framework in response to individually agreed priorities of multiple health and social care organisations operating across the same system.

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The Outcomes Framework was aligned to other strategic priorities and approaches including the Health and Wellbeing Board priorities, Sandwell 2030 Vision, NHS ten-year plan and the Black Country STP footprint.

The three key thematic priorities were as follows:-

- I will live a healthy, happy, fulfilling life;
- I will have a good experience of care and support;
- I will live in a thriving community.

Contained within each of these were four high level ambitions selected to shape healthy, happy lives with the best possible services as follows:-

- Best Start in life.
- Good mental health and wellbeing.
- Leading a healthy lifestyle in a healthy place.
- Reducing health inequality.

Three areas where greatest benefits could be achieved, had been identified for suggested prioritisation by the Health and Wellbeing Board as follows:-

- Best Start in Life;
- Leading a healthy lifestyle in a healthy place;
- Best possible end of life care – (preventing unnecessary interventions and quality of end of life)

Progress would be evidenced over a five-year period using baseline and benchmarking information.

It was intended that the priority areas would be rolled out for a trial period with the Outcomes Framework ready for future rollout at the suitable time.

The Board was asked to approve the Outcomes Framework, and the three proposed priority areas as presented.

Resolved that the Outcomes Framework and the three proposed priority areas be approved.

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For Information and/or Comments

Chair's Correspondence/news

26/19 Health and Wellbeing Board Development Sessions 2019-20

The Chair advised that she had attended excellent training delivered by the Local Government Association and suggested that Key Board members and members of the Executive undertake a half day development session. The Local Government Association would facilitate the session free of charge. The Chair asked that Board members prioritise these sessions for arrangement in September/October. A copy of the training booklet was available on line.

The Health and Wellbeing Officer would make necessary arrangements.

27/19 Community Wealth Building Approach

The Board received a short video in respect of Community Wealth Building. It demonstrated the growth of social enterprise and made sure that assets remain in the area. It was practical to pay slightly more in Sandwell to keep the wealth in the local area. Community Wealth Building offered a different kind of economy, one that was fairer, greener and worked for communities, people and places. The community would be provided with opportunity dignity and well-being.

It was requested that members respond to the Project Officer with their individual agency response to Community Wealth Building

28/19 Board Forward Plan

The following changes to the Health and Wellbeing Board forward plan would be made as follows:

- Future of health commissioning and provision – Defer to November meeting

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28/19

Date of Next Meeting

Resolved that the next meeting of the Board be held at 4.30pm on Thursday 19th September 2019,

(Meeting ended at 6.17pm)

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