

Minutes of the Sandwell Health and Wellbeing Board

29th March 2018
at 4.30pm
at Langley Park Lodge

Present:

Sandwell Metropolitan Borough Council (SMBC):

Councillor Ann Shackleton	(Chair) Cabinet Member for Social Care;
Councillor Syeda Khatun	Deputy Leader – Cabinet Member for Neighbourhoods and Communities;
David Stevens	Executive Director - Adult Social Care, Health and Wellbeing;
Ansaf Azhar	Interim Director – Public Health;

Sandwell and West Birmingham Clinical Commissioning Group (CCG):

Dr Basil Andreou	(Vice Chair) Chair of Sandwell Health Alliance, Locality/CCG Partnership Lead;
Dr Ian Sykes	Chair of Black Country Commissioning Locality;

Healthwatch Sandwell:

Mark Guest	Chief Officer of Healthwatch Sandwell;
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West Midlands Police:

Richard Baker	Chief Superintendent;
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Sandwell Voluntary Sector Organisation:

Mark Davis	Chief Executive;
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In Attendance:

Rt Hon Jacqui Smith	Chair of Sandwell Children's Trust Board;
Dr Anna Lock	End of Life Lead;
Christine Guest	Divisional Manager Adult Social Care SMBC;

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Nick Laws	Health and Wellbeing Strategy and Delivery Manager SMBC;
Rachel Allchurch	Health and Wellbeing Board Project Officer SMBC;
David Newman	Station Commander WMFS;
Rizwana Hussain	Steps to Work;
Enid Peel	Steps to Work;
Eddie Clark	Chair Adult Safeguarding Board;

Apologies:

Councillor Elaine Costigan	Cabinet Member for Public Health and Protection;
Councillor Simon Hackett	Cabinet Member for Children's Services;
Andy Williams	Accountable Officer, CCG;
Dr Ram Sugavanam	Healthworks Locality;
Toby Lewis	Chief Executive of Sandwell and West Birmingham Hospitals NHS Trust;
John Clothier	Chair of Healthwatch Sandwell;
Councillor Joyce Underhill	Scrutiny Chair – Children's Services and Education Scrutiny Board;
Councillor Elaine Giles	Scrutiny Chair – Health and Adult Social Care;
Steven Ball	WMFS Chief Commander;

11/18 **Minutes**

The minutes of the meeting held on 1st February 2018 were confirmed as a correct record.

Main Discussion Items

12/18 **Health and Social Care Integration**

The Board received a progress update on delivering sustainable Delayed Transfers of Care performance in Sandwell.

The Government had requested that the number of Delayed Transfers of Care be reduced. A budget for this purpose had been allocated through the Better Care Fund.

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Between July 2017 and December 2017 Sandwell's Delayed Transfers of Care numbers had been below the set targets. Winter pressures meant that each year it was necessary to purchase extra bed provision and release them back into the system when the provision had not used.

It was proposed that the extra funding from the Better Care Fund be used to change the way that Sandwell delivered services by building two health and social care centres to support people discharged from hospital who were medically fit to go home.

Each centre would have a 60-bed capacity and would be used as step up and step-down accommodation.

The proposal had been supported by the Clinical Commissioning Group and the Hospital Trust and there would be enough resource within the Better Care Fund to build bespoke health and care centres.

The business plan would be developed and presented at a future meeting of the Board.

Proposals in respect to episodes of mental health crisis, which involved long periods in hospital which could result in longer delays, would be considered further in order to address the issue.

It was recommended that the Health and Wellbeing Board agree to the formal scoping of the long-term options relating to the integrated health and social care centres and to support the goal to achieve zero delayed transfers of care.

Resolved

- (1) that the Health and Wellbeing Board agreed to the formal scoping of the long-term options of the integrated health and social care centres and to support the goal to achieve zero delayed transfers of care;
- (2) that the business plan would be brought back to a future meeting of the Board.

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13/18 The Children's Trust – A fresh approach

The Health and Wellbeing Board received a presentation from the Chair of the Sandwell Children's Trust Board.

The Children's Trust provided an exciting opportunity to improve services for Children and Families in Sandwell.

In 2015 and 2017 OFSTED had judged children's services in Sandwell as inadequate and the Secretary of State had requested that Sandwell Council establish a Trust.

Launch date for the Sandwell Children's Trust was 1st April 2018.

The annual budget for the trust would be circa £58m plus an extra 13m to cover growth in demand and the trust would employ approximately 500 staff.

A new Head Office had been established at the Wellman building in Oldbury and the Metsec building, also in Oldbury, provided a new family conference facility.

A ten-year contract had been agreed with the proviso of a review after the first five years.

Presently there were 730 Looked after Children and a further 850 children on Child Protection plans.

The services transferring to the trust were:

- Safeguarding.
- Looked after children.
- Fostering and Adoption.
- Care Leavers.
- Youth Offending Service.

Internal functions would be focussing on:

- Human Resources – improving recruitment of Social Workers to ensure consistency which meant recruitment of permanent committed members of staff.
- Control of Finances.
- Strategy and Transformation – there was an opportunity to consider innovation and be more creative in the way that services would be delivered.
- Quality and Assurance – improve basic standards provided by

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the Trust and build up a capacity to drive improvement.

It was important for the Trust to understand the challenges that it faced. The number of Looked after Children and children on a child protection plan was more than double the national average. Referrals to the service had increased by around 60%, which was higher than the national average and also higher than statistical neighbours.

It was important to ensure that the Trust had a stable leadership team, managers and social workers. The Children's Commissioner would remain in post and a designated children's services advisor from Doncaster, Sandwell's improvement partners, would be working with the Trust.

The Health and Wellbeing Board asked why the number of children in care had increased so significantly.

There were a number of reasons highlighted in particular Sandwell was an area of high deprivation, there had been inadequacy of the past service due to thresholds being too high, the implications of domestic abuse and child sexual exploitation in particular. There had been an increase of referrals which had been escalated to a higher level. It was important to build a good relationship and increase confidence with partners.

There was work being undertaken to improve the quality of placements for Looked after Children and increase the number of Sandwell foster carers. There was also a need for specialist foster carers who would be trained to enable them to offer a home to a hard to place children.

Resolved

- (1) agreed that the Health and Wellbeing Board would support the Children's Trust Board;
- (2) that the Board would assist in the development of partnership arrangements;
- (3) that the Chief Executive of Sandwell Children's Trust to be invited to participate at the workshop for Adverse Childhood Experiences.

Priority 3 Updates – We will work together to join up services

14/18

Improving access to mental health services for adults including the Steps to Work programme

The steering group chair was not present and therefore no update on the focus theme was given. The board noted this absence and expressed concern about the lack of progress with key deliverables.

The Board received a presentation in respect to the Steps to Work programme.

The Steps to Work programme was a registered charity based in Walsall that helped disabled people, the long term unemployed and other disadvantaged groups to find sustainable work. The programme provided participants with a more tailored support and integrate with health, social care and other local provision to take a holistic approach to promote access to work.

Steps to work was a five-year programme and a 15-month period on the programme would provide education and upskill individuals.

Key areas covered the following;

- disability including concerns in respect to Mental Health;
- preparing for work and access to work;
- providing support to carers who may have been out of employment for some time;
- helping individuals on universal credit with budget planning and working with them so they were not adversely effected financially;
- upskilling front line staff in Mental Health First Aid training.

Initial referrals would be made through Job Centre Plus and a support manager would be assigned to support a participant through the programme and to access appropriate support at the right time.

So far there had been 349 referrals across Sandwell and Dudley area which meant that it had been necessary to employ five extra support managers, each manager handled 40 cases.

Participants were encouraged to take part in voluntary activity and were given time credit awards as incentives to participate.

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Resolved

- (1) that a letter be sent to Black Country Partnership Foundation Trust to clarify direction and leadership of the thematic group;
- (2) that a report outlining outcomes in respect to the Steps to Work programme be brought to a future meeting of the Health and Wellbeing Board;
- (3) that an update on improving access to mental health services be brought to the next meeting.

15/18 End of Life Care

The Board received a highlight report in respect of End of Life care.

The aim of this focus theme was to work collaboratively and creatively to build on the current health services and improving health and wellbeing at the end of life by helping individuals who were approaching End of Life and those close to them making the most of their remaining time and provide support in bereavement.

Key challenges for Palliative and End of Life Care were as follows:

- finding ways to work collaboratively and creatively to build on and beyond the current health service model, within constrained resources introducing a public health approach to improve health and wellbeing at end of life;
- encourage a borough wide conversation about end of life and opening up a conversation about death and dying moving towards a culture which perceived death as a natural part of life rather than something to avoid discussing and planning for even though it was inevitable for us all.
- Enable people irrespective of diagnosis or any other factor to be able to make informed choices about what was important to them and their carers before during and after their death. Whilst ensuring that sufficient support was available within and outside of the health service environment.

A multiagency project group had been established and the Terms of Reference, scope and action plan had been agreed. The group had agreed that young people with life limiting conditions should be included within the scope of this group.

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Boroughwide consultation events would be arranged which would bring together practitioners and the community to inform the development of the 2018 Palliative and End of Life Health and Wellbeing strategy.

A first draft framework for the 2018 Palliative and End of Life Health and Wellbeing strategy had been produced and discussed with steering group members.

A programme of End of Life awareness sessions would be delivered to front line service providers, agencies organisations and individuals who would benefit from training and in particular would focus on faith groups, LGBT community and people who do not currently access the service.

Sandwell had produced a draft of the end of life charter and guidance note that would assist organisations to review and develop organisational End of Life Policies which included palliative care and the implications of End of Life.

16/18

Adverse Childhood Experiences

The Board received a verbal update from the Lead for Adverse Childhood Experiences.

There had been a Cabinet workshop, which had been well supported, to raise awareness of Adverse Childhood Experiences and the Prevention of Violence and Exploitation across the Local Authority.

The Adverse Childhood Experiences steering group had been established and The Executive Director – Adult Social Care and Health and Wellbeing would lead on this in future with support from partners.

The steering group would identify best practice and consider how commissioning was undertaken and how to develop a relationship with The Children's Trust.

Resolved: that an Adverse Childhood Experiences steering group progress report be brought to the meeting of the Health and Wellbeing Board in July.

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For Information and Comments

17/18 Safeguarding Adults Board Annual Report

The Health and Wellbeing Board received the annual report of the Safeguarding Adults Board.

The Chair of the Safeguarding Adults Board outlined the highlights of the report.

The Care Act 2014 set out a clear legal framework for how local authorities and other agencies should protect adults at risk of abuse or neglect and gave local authorities new safeguarding duties.

The Board was a multi-agency partnership made up of a number of statutory and non-statutory partner agencies which provided strategic leadership in respect of co-ordination, quality assurance, planning, policy and development.

The Board focussed on a preventative agenda of improving the wellbeing of adults in the borough and promoted and developed campaign, an example of which was the current 'see something, do something'.

The peer review in January 2018 had been positive, however an area for improvement had been making the voice of the service user more evident in safeguarding plans.

The Executive Director – Adults Social Care and Health and Wellbeing stated that he had been impressed by the clear leadership of the Adult Safeguarding Board.

On behalf of the Health and Wellbeing Board, The Chair thanked The Chair of the Adult Safeguarding Board for his dedication and Commitment and wished him well for the future.

18/18 Chairs Correspondence/News

The Chair had attended a conference on homelessness which outlined the possible reasons for homelessness and the individual's health needs. This was a huge issue which needed to be considered further by the Health and Wellbeing Board –

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Resolved: that the HWB Executive explore the homelessness agenda further and update at a future board.

19/18 Board Forward Plan

At the meeting of the Health and Wellbeing Board in July there would be an update on Priority 1, We will help keep people healthier for longer.

The Chair of the Sandwell Safeguarding Children Board would attend a future meeting to update on new working arrangements of the Board. An update on the New Midlands Metro Hospital would also be presented to Health and Wellbeing Board in June.

The updated forward plan had been circulated to members who were requested to submit any future items for inclusion in a timely manner to the Board project officer.

20/18 Date of Next Meeting

Resolved that the next meeting of the Board be held at 4.30pm on Thursday 7th June 2018 venue to be confirmed

(Meeting ended at 6.25pm)

Contact Officer: Shane Parkes Democratic Services Unit 0121 569 3190
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